

## **BOOKMOBILE FAQ**

### **Can you get a Library card on the Bookmobile?**

Yes.

Residents of the Fountaindale Public Library District are encouraged to begin the library card application process by visiting the Bookmobile with pieces of identification listed in [Appendix 1](#).

### **How big is the Bookmobile?**

The Bookmobile is 32 feet long. The Bookmobile provides adult and children's materials of approximately 3000 items consisting of: books, DVDs, CDs, audiobooks, Playaways, adult Nook's, and magazines.

### **How often do you change the books etc. on the Bookmobile?**

Our adult fiction collection is updated weekly, including current best sellers. The collection is constantly being rotated, in order to provide new materials for customers. We also stock materials requested by our patrons.

### **What happens if I can't make it to the Bookmobile to return my books?**

If you are unable to return your items to the Bookmobile when they are due, you may renew them at [fountaindale.org](http://fountaindale.org) or by calling 630-685-4230. You may also return them to any of the [book drop locations](#).

### **What happens if the Bookmobile can't make it to my stop?**

If the Bookmobile is taken out of service, the library will post the information on our website and Facebook page. Outreach staff will notify as many of our contacts at the stops, as we can. If possible, Outreach staff will provide a "lobby stop" at some places that have a community room. Staff can bring a variety of materials for patrons to peruse and checkout.

### **Can you return items to the Bookmobile that have been checked out at the main Library?**

Yes. You can return items to the Bookmobile that have been checked out from the Main Library and from any other library in our Pinnacle consortium.

### **How often does the Bookmobile go to stops?**

The Bookmobile operates on a four week schedule. Most stops are scheduled for once a month but some are bi-weekly. Click [here](#) for the Bookmobile schedule.

**Why do you take the Bookmobile where you take it?**

Bookmobile stops are selected on the basis of patron requests, distance from the library, and mobility issues of our patrons. If you would like to request a new Bookmobile stop in your area, please contact: Outreach Services Manager, Marianne Thompson.

**How do I reserve an items so that it comes to my Bookmobile stop?**

You may call Outreach Services at 630.685.4230 or place a hold while searching the Fountaindale online [catalog](#). Once you click "Place Hold" for an item, enter your library card number or username and PIN, if you are not already logged in. For Pickup Library select "Fountaindale Library - Bookmobile."

**Can the Bookmobile visit my Community event?**

The Bookmobile participates in Bolingbrook school and community events whenever possible. If you would like library staff or the Bookmobile to participate in an event, please contact Marianne Thompson, Outreach Services Manager at 630-685-4231 or send an email to [mmthompson@fountaindale.org](mailto:mmthompson@fountaindale.org).