

FOUNTAINDALE PUBLIC LIBRARY DISTRICT BOARD OF LIBRARY TRUSTEES

July 16, 2026 | 5 p.m.

300 West Briarcliff Road | Bolingbrook | Margaret J. "Peggy" Danhof Board Room

View the meeting online via YouTube: <https://www.youtube.com/live/9SvUaPlwvVM>

1. **Call to Order and Roll Call of Trustees**
2. **Pledge of Allegiance**
3. **Approval of Agenda**
4. **Minutes for Approval**
 - a. Board Meeting – June 18, 2026
5. **Employee Recognition**
 - a. Steven Ford – 15 Years
 - b. Paul Mills – 15 Years
6. **Comments from the Public**
7. **Friends of the Library**
8. **New Business – Action Items**
 - a. Approval of Tentative Budget and Appropriation Ordinance for Fiscal Year July 1, 2026 through June 30, 2027
 - b. Approval of Notice of Public Hearing for Budget and Appropriation Ordinance – September 17, 2026 at 6:30 p.m.
 - c. Approval of Library Closing for Pathways Parade on September 13, 2026
 - d. Approval of Revised 2026 Secretary's Audit Liaisons
9. **Library Projects**
10. **Correspondence**
11. **Treasurer's Report**
12. **Bills for Approval**
 - a. Bills Paid Report – July 2026
 - b. Bills Payable Report – July 2026
13. **Director's Report – June 2026**
14. **Unfinished Business**
15. **Reports**
 - a. Building
 - b. Finance
 - c. Strategic
 - d. Internal Board Operations
16. **Agenda Building for Next Meeting**
17. **Announcements**
18. **Executive Session**
 - a. 5 ILCS 120/2 (c) (21) "Discussion of minutes of meetings lawfully closed under this Act, whether for purposes of approval by the body of the minutes or semi-annual review of the minutes as mandated by Section 2.06."
19. **Approval of Report on Review of Closed Meeting Minutes**
20. **Adjournment**

July 2026 Agenda Background

Paul Mills

8. New Business – Action Items

- a. Approval of Tentative Budget and Appropriation Ordinance for Fiscal Year July 1, 2026 through June 30, 2027

The tentative Budget and Appropriation Ordinance is included in the packet.

Suggested Motion: Motion to approve the tentative Budget and Appropriation Ordinance for Fiscal Year July 1, 2026 through June 30, 2027.

- b. Approval of Notice of Public Hearing for Budget and Appropriation Ordinance – September 17, 2026 at 6:30 p.m.

The library will hold the public hearing for the Budget and Appropriation Ordinance Fiscal Year July 1, 2026 through June 30, 2027 on Thursday, September 17, 2026 at 6:30 p.m.

Suggested Motion: Motion to approve the Notice of Public Hearing for the Budget and Appropriation Ordinance on Thursday, September 17, 2026 at 6:30 p.m.

- c. Approval of Library Closing for Pathways Parade on September 13, 2026

For the past several years, the library has closed for the Pathways Parade due to traffic concerns. I recommend that we close for the parade this year as well.

Suggested Motion: Motion to approve closing the library on September 13, 2026.

d. Approval of Revised 2026 Secretary's Audit Liaisons

The library recently received updated guidance from the Illinois State Library regarding the required Secretary's Audit. This guidance noted that the current Secretary of the Board of Trustees may not be one of the trustees auditing the records.

With the Board's approval, President Bermejo has named Trustee Sarah Siska and President Celeste Bermejo as the revised 2026 Secretary's Audit Liaisons.

Suggested Motion: Motion to repeal the existing appointment of the 2026 Secretary's Audit Liaisons and to approve the appointment of Trustee Sarah Siska and President Celeste Bermejo as the revised 2026 Secretary's Audit Liaisons.

**MINUTES OF A REGULAR MEETING OF THE BOARD OF TRUSTEES OF THE
FOUNTAINDALE PUBLIC LIBRARY DISTRICT
WILL AND DUPAGE COUNTIES, ILLINOIS
HELD JUNE 18, 2026
BOLINGBROOK, ILLINOIS**

A meeting of the Board of Trustees of the Fountaindale Public Library District, Will and DuPage Counties, Illinois was held in the Margaret J. "Peggy" Danhof Board Room, 300 West Briarcliff Road, Bolingbrook, Illinois on Thursday, June 18, 2026 at 7 p.m.

CALL TO ORDER

The meeting was called to order at 7 p.m. by President Celeste Bermejo.

ROLL CALL

The roll was called by recorder, Juanita Lennon, and a quorum was established.

PRESENT

Present at roll call were Bobby Armstrong, Marcelo Valencia, Sarah Siska, Jim Daunis Jr. and Celeste Bermejo.

ABSENT

Trustee Kathryn Spindel and Trustee Meraj Alam

FOUNTAINDALE STAFF PRESENT

The following staff was present: Paul Mills, Juanita Lennon and Christopher Halvorsen.

Nancy Korczak was present online.

PUBLIC PRESENT

The following public was present: Jody Hargett and Jennie Mills.

AGENDA APPROVAL

Following the Pledge of Allegiance, Bermejo asked for a motion to approve the agenda. A motion was made by Siska, seconded by Daunis.

AYES: Armstrong, Valencia, Siska, Daunis, Bermejo

NAYES: None

ABSENT: Alam, Spindel

Trustee Spindel entered at 7:01 p.m.

MINUTES OF THE BOARD MEETING – MAY 21, 2026

The minutes of the board meeting held May 21, 2026 were presented. A motion to approve the minutes was made by Daunis, seconded by Armstrong. Minutes were approved as read.

AYES: Armstrong, Valencia, Spindel, Siska, Daunis, Bermejo

NAYES: None

ABSENT: Alam

EMPLOYEE RECOGNITION

President Bermejo recognized Christopher Halverson for his 25 years of service and presented him with a certificate and award.

Trustee Alam entered at 7:02 p.m.

COMMENTS FROM THE PUBLIC

No comments were made.

FRIENDS OF THE LIBRARY

Jody Hargett gave the Board an update on the Friends. The Ice Cream Social was a great success and especially for the Friends. Earnings were \$61 and many of the books were YA books which are not usually popular.

Hargett reported that having Jean in charge of the Nook is working out exceptionally well. She makes a great effort to keep the Nook stocked, organized and even creating new collections.

Lastly there have been many good sale days in the Book Cellar. The Friends continue to receive several donations which will make the Fall Book Sale even more successful.

NEW BUSINESS

Approval of Fiscal Year 2027 Updated Salary Structure

Mills reviewed the proposed salary structure for Fiscal Year 2027 and noted the changes.

A motion to approve the updated Salary Structure for Fiscal Year 2027 was made by Valencia, seconded by Spindel.

AYES: Armstrong, Valencia, Spindel, Siska, Alam, Daunis, Bermejo

NAYES: None

ABSENT: None

Approval of Fiscal Year 2027 Standard Merit Increase

Mills discussed the standard merit increase for Fiscal Year 2027.

A motion to approve the standard merit increase of 3% to 4% for Fiscal Year 2027 and to approve a standard merit bonus of 3% to 4% for Fiscal Year 2027 for staff at or over their position's maximum salary. The level of the merit increase and the merit bonus requires reaching the appropriate score in the performance evaluation system in order to be granted by Siska, seconded by Daunis.

AYES: Armstrong, Valencia, Spindel, Siska, Alam, Daunis, Bermejo

NAYES: None

ABSENT: None

Approval of Fiscal Year 2027 Working Budget

Mills reviewed the Fiscal Year 2027 Working Budget memo that was included in the Board Packet. Mills also discussed the potential capital projects for Fiscal Year 2027 which would be funded by a combination of the General Fund Balance and the Special Reserve Fund.

A motion to approve the Working Budget for Fiscal Year 2027 was made by Daunis, seconded by Spindel.

AYES: Armstrong, Valencia, Spindel, Siska, Alam, Daunis, Bermejo

NAYES: None

ABSENT: None

Approval of Ordinance 2026-2 – Ordinance Transferring Funds to the Special Reserve Fund

Mills discussed that this ordinance would transfer \$1,000,000 from the General Fund to the Special Reserve Fund.

A motion to approve Ordinance 2026-2, Ordinance transferring funds to the Special Reserve Fund was made by Valencia, seconded by Armstrong.

AYES: Armstrong, Valencia, Spindel, Siska, Alam, Daunis, Bermejo

NAYES: None

ABSENT: None

LIBRARY PROJECTS

Executive Director Mills noted that the punch lists for the monument sign project, the Children's Services shelving project and the parking lot project are close to being completed.

The Interior lighting project continues with reviewing all the lighting fixtures before placing the final order.

The Building Liaisons will be meeting with Tria Architecture to discuss renovation possibilities for the lobby.

CORRESPONDENCE

The library received a letter from the Secretary of State's Office regarding the Per Capita Grant. The letter awards the library with a 2026 Per Illinois Public Library Capita Grant in the amount of \$113,983.30

State Representative Natalie Manley posted a press release about the Ice Cream Social that was held on Tuesday, June 2. Manley and other local elected officials passed out free ice cream donated by the Friends of Fountaindale Library to attendees in celebration of the annual Summer Adventure kick-off.

TREASURER'S REPORT

The Treasurer's Report for May, 2026 was presented by Treasurer Spindel and will be filed for audit.

BILLS FOR APPROVAL

Bills Paid Report – June 2026

Bills paid for the month of June in the amount of \$80,376.03 was presented for approval. A motion to approve was made by Valencia, seconded by Danuis.

AYES: Armstrong, Valencia, Spindel, Siska, Alam, Daunis, Bermejo

NAYES: None

ABSENT: None

Bills Payable Report – June 2026

Bills payable for the month of June in the amount of \$475,187.28 was presented for approval. A motion to approve was made by Spindel seconded by Alam.

AYES: Armstrong, Valencia, Spindel, Siska, Alam, Daunis, Bermejo

NAYES: None

ABSENT: None

DIRECTOR'S REPORT – MAY 2026

Mills commented that the library lost power twice in the last two weeks due to recent storm activity.

Patron sign ups for the 2026 Summer Adventure continue to be strong.

Representative Bill Foster's Office will begin hosting a monthly table in the lobby starting in July.

UNFINISHED BUSINESS

None.

REPORTS

Building

None.

Finance

None.

Strategic Plan

None.

Internal Board Operations

None.

AGENDA BUILDING FOR THE NEXT MEETING

The July 16 Board Meeting will begin at 5 p.m.

ANNOUNCEMENTS

The Board wished all the fathers a Happy Father's Day.

Trustee Alam announced he and his wife celebrated their 15th wedding anniversary.

The Bolingbrook Annual Village Picnic will be held on Saturday, June 28, 12 p.m. to 5 p.m. Both Valencia Boxing and the Bolingbrook Community Closet will host tables at the event.

ADJOURNMENT

A motion to adjourn the meeting at 7:27 p.m. was made by Alam, seconded by Valencia.

AYES: Armstrong, Valencia, Spindel, Siska, Alam, Daunis, Bermejo

NAYES: None

ABSENT: None

Approved: _____
Robert Armstrong, Secretary

Celeste M. Bermejo, President

Tentative
Budget and Appropriation Ordinance of the
Fountaindale Public Library District
Will and DuPage Counties, Illinois
for Fiscal Year July 1, 2026 to June 30, 2027

Whereas, Paul Mills, Library Director, has been designated by the Board of Trustees to prepare in tentative form a budget and appropriation ordinance for the Fountaindale Public Library District, Will and DuPage Counties, Illinois and in accordance with such designation has prepared such tentative budget and appropriation ordinance and on July 16, 2026 such tentative budget and appropriation ordinance was submitted to and inspected by the Board of Library Trustees who thereupon ordered the same filed with the Secretary and ordered the Secretary to make the same conveniently available to public inspection and the Secretary has made said tentative budget and appropriation ordinance conveniently available to public inspection for at least thirty days prior to action thereon; and

Whereas, prior to final action a public hearing was held as to such budget and appropriation ordinance on September 17, 2026, notice of which hearing was given at least thirty days prior thereto by publication in The Bugle, a newspaper regularly circulated in the District, and all other legal requirements having been complied with:

NOW, THEREFORE, BE IT ORDAINED by the Board of Library Trustees, of the Fountaindale Public Library District, Will and DuPage Counties, Illinois:

SECTION 1. That the following budget containing an estimate of receipts and expenditures of the Fountaindale Public Library District, Will and DuPage Counties, Illinois be and the same is hereby adopted as the budget of this District for the fiscal year commencing July 1, 2026 and ending June 30, 2027.

Estimated Available Revenue

Estimated Cash on Hand July 1, 2026

Cash in the Working Cash Fund	\$2,093,773
Cash in the Special Reserve Fund	\$22,857,876
Cash in the General Corporate Fund	\$10,081,554
Cash in the Audit Fund	\$12,128
Cash in the Liability Insurance Fund	\$70,590
Cash in the FICA Fund	\$80,894
Cash in the Illinois Municipal Retirement Fund	\$218,575
Cash in the Building Maintenance Fund	\$135,015
Total Estimated Cash on Hand	\$35,550,405

Cash to be received from 2025 general corporate, municipal retirement, liability insurance, audit, and building maintenance tax levies:

Cash to be received from 2025 levy

Balance, Corporate Tax Levy	\$5,159,330
Balance, FICA Tax Levy	\$10,885
Balance, Liability Insurance Tax Levy	\$62,198
Balance, FICA Tax Levy	\$174,155
Balance, Illinois Municipal Retirement Tax Levy	\$129,0610
Balance, Building Maintenance Tax Levy	\$236,353
Total Cash to be received from 2025 Levy	\$5,771,982

Cash to be received from the 2026 general corporate, municipal retirement, liability insurance, audit, and building maintenance tax levies:

Cash to be received from 2026 levy

General Corporate Tax Levy	\$10,407,957
Audit Tax Levy	\$21,958
Liability Insurance Tax Levy	\$125,473
FICA Tax Levy	\$351,323
Illinois Municipal Retirement Tax Levy	\$260,356
Total 2026 Levy	\$174,155
Building Maintenance Tax Levy	\$11,643,863
Total 2026 Levy	\$129,0610
To be Collected after close of Fiscal Year	\$6,054,809
To be Received during Fiscal Year	\$5,589,054

Other Income:

Personal Property Replacement Tax	\$125,000
State Per Capita Grant	\$113,983
Interest	\$225,100
Fees	\$10,000
Copy Machines/Printing/Fax	\$15,000
Miscellaneous Income	\$7,000
Donations / Gifts / Grants	\$10,000
Back Taxes and Adjustments	\$5,400
Fund Transfer In	\$5,260,000
Total Other Income	\$5,771,483

Total Estimated Cash Available During the Year
including Special Reserve Fund, Working Cash Fund and
Bond Proceeds

\$52,682,924

Note: In addition to the foregoing, there is presently \$2,131,297 on hand in the Library Building Bond and Interest Fund. It is estimated that the following amounts will be received during the fiscal year to pay principal and interest on the September 14, 2016 issue of \$9,775,000, December 11, 2018 issue of \$10,545,000 and the November 25, 2019 issue of \$7,290,000.

Bond Notation

Balance on hand July 1, 2026	\$2,131,296
Cash to be received from 2025 Tax Levy	\$1,559,099
Cash to be received from 2026 Tax Levy	\$1,658,208
Total	\$5,348,603

Estimated Expenditures

Salaries	7,745,400
Total Salaries	\$7,745,400

Prof. Dev. & Training	96,200
Employee Recognition	6,500
Membership Dues	9,750
Dues - Institutional	4,550
Mileage & Transportation	28,600
Room/Board/Meals	35,750
Human Resources Contractual Services	16,250
Insurance Benefit Plan	881,400
HR Assistance/Accommodation Services	2,600
Total Personnel	\$1,081,600

Equipment Rental	7,800
Equipment Maintenance	208,000
Leased Equipment	65,000

Outreach Vehicle Maintenance	33,800
Legal Expense - Attorney	65,000
Legal Expense - Publication	6,500
Bank Service Fees	19,500
Payroll Service	65,000
Professional Services	91,000
Communication Contractual Services	105,950
Internet Services	45,500
Cable TV Services	1,950
Catalog Management	20,800
Computer Circulation Expense	187,850
Total Contractual Services	\$923,650

Telephone Service	13,000
Telephone Data	14,300
Electricity	390,000
Gas	58,500
Water & Sewer	84,500
Minor Library Equipment	6,500
Minor Office Equipment	6,500
Minor Library Furniture	6,500
Minor Office Furniture	6,500
Office Supplies	39,000
Program Supplies	111,800
Computer Supplies	9,100
Board Supplies	3,900
Outreach Fuel Expense	9,750
Library Supplies	89,830
Postage & Shipping Costs	39,000
Buildings	32,500

Grounds	91,000
Total Supplies & Utilities	\$1,012,180

Books and AV	1,137,760
Contractual Programs - Adult	74,100
Contractual Programs - Children/Senior	49,400
Contractual Programs - Young Adult	24,700
Special Services/Events	7,800
Donations Expended	16,900
Computer Software	682,890
Total Library Materials	\$1,993,550

Library Equipment - Capital	6,500
Office Equipment - Capital	6,500
Library Furniture - Capital	6,500
Office Furniture - Capital	6,500
Special Projects	16,296
Automated Systems	97,500
PC Computer Equipment	52,000
Buildings - Capital	26,000
Grounds - Capital	39,000
Total Capital Expenditures	\$256,796

Miscellaneous	26,000
Public Relation Advertisements	71,500
Total Miscellaneous	\$97,500

Per Capita Grant	113,983
Total Per Capita Grant	\$113,983

Fund Transfer Out	5,260,000
Total Fund Transfer	\$5,260,000

Total General Fund	\$18,484,659
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Audit Expense	39,000
Total Audit Fund	\$39,000

Unemployment Insurance	15,600
Workmen's Compensation	39,000
Liability Insurance	65,000
Umbrella Policy	97,500
Treasurer's Bond	3,250
Total Liability Insurance Fund	\$220,350

FICA	591,926
Total Social Security Fund	\$591,926

IMRF	464,256
Total IMRF Fund	\$464,256

Building Maintenance	689,000
Building Supplies	71,500
Total Maintenance Fund	\$760,500

Bank Service Fees	130
Special Reserve Fund Projects	7,000,000
Total Special Reserve Fund	\$7,000,130

Total Operating Fund Expenditures	\$27,560,821
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Estimated Cash on Hand at Close of Fiscal Year including Working Cash Fund, Special Reserve Fund, and Bond Proceeds	\$25,122,103
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SECTION 2. That the following amounts, or so much thereof as may be authorized by law and may be needed, be and the same are appropriated for general corporate purposes, audit expense, municipal retirement expense, liability insurance expense and building maintenance expense of the Fountaindale Public Library District, Will and DuPage Counties, Illinois, for the fiscal year commencing July 1, 2026 and ending June 30, 2027.

Estimated Expenditures

Salaries	7,745,400
Total Salaries	\$7,745,400

Prof. Dev. & Training	96,200
Employee Recognition	6,500
Membership Dues	9,750
Dues - Institutional	4,550
Mileage & Transportation	28,600
Room/Board/Meals	35,750
Human Resources Contractual Services	16,250
Insurance Benefit Plan	881,400
HR Assistance/Accommodation Services	2,600
Total Personnel	\$1,081,600

Equipment Rental	7,800
Equipment Maintenance	208,000
Leased Equipment	65,000
Outreach Vehicle Maintenance	33,800
Legal Expense - Attorney	65,000

Legal Expense - Publication	6,500
Bank Service Fees	19,500
Payroll Service	65,000
Professional Services	91,000
Communication Contractual Services	105,950
Internet Services	45,500
Cable TV Services	1,950
Catalog Management	20,800
Computer Circulation Expense	187,850
Total Contractual Services	\$923,650

Telephone Service	13,000
Telephone Data	14,300
Electricity	390,000
Gas	58,500
Water & Sewer	84,500
Minor Library Equipment	6,500
Minor Office Equipment	6,500
Minor Library Furniture	6,500
Minor Office Furniture	6,500
Office Supplies	39,000
Program Supplies	111,800
Computer Supplies	9,100
Board Supplies	3,900
Outreach Fuel Expense	9,750
Library Supplies	89,830
Postage & Shipping Costs	39,000
Buildings	32,500
Grounds	91,000
Total Supplies & Utilities	\$1,012,180

Books and AV	1,137,760
Contractual Programs - Adult	74,100
Contractual Programs - Children/Senior	49,400
Contractual Programs - Young Adult	24,700
Special Services/Events	7,800
Donations Expended	16,900
Computer Software	682,890
Total Library Materials	\$1,993,550

Library Equipment - Capital	6,500
Office Equipment - Capital	6,500
Library Furniture - Capital	6,500
Office Furniture - Capital	6,500
Special Projects	16,296
Automated Systems	97,500
PC Computer Equipment	52,000
Buildings - Capital	26,000
Grounds - Capital	39,000
Total Capital Expenditures	\$256,796

Miscellaneous	26,000
Public Relation Advertisements	71,500
Total Miscellaneous	\$97,500

Per Capita Grant	113,983
Total Per Capita Grant	\$113,983

Fund Transfer Out	5,260,000
Total Fund Transfer	\$5,260,000

Total General Fund	\$18,484,659
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Audit Expense	39,000
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Total Audit Fund	\$39,000
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Unemployment Insurance	15,600
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Workmen's Compensation	39,000
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Liability Insurance	65,000
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Umbrella Policy	97,500
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Treasurer's Bond	3,250
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Total Liability Insurance Fund	\$220,350
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FICA	591,926
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Total Social Security Fund	\$591,926
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IMRF	464,256
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Total IMRF Fund	\$464,256
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Building Maintenance	689,000
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Building Supplies	71,500
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Total Maintenance Fund	\$760,500
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Bank Service Fees	130
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Special Reserve Fund Projects	7,000,000
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Total Special Reserve Fund	\$7,000,130
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Total Operating Fund Expenditures	\$27,560,821
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SECTION 3. That, except for bond proceeds, all unexpended balances of any item or items for which an appropriation is made by this budget and appropriation ordinance may be expended in making up any insufficiency or deficit in any item or items for which an appropriation is made by this ordinance.

SECTION 4. That, except for bond proceeds, all unexpended balances not applied in the manner set forth in Section 3 of this ordinance may be transferred to the special reserve fund created by Ordinance 1981-2 of this District, said fund to accumulate as provided in said Ordinance.

SECTION 5. That a certified copy of this ordinance be published at least once after passage in a newspaper published or circulated in the District.

SECTION 6. This Ordinance is effective immediately upon passage and approval.

Passed by the Board of Trustees of Fountaindale Public Library District, Will and DuPage Counties, Illinois, this 17th day of September, 2026.

Approved this 17th day of September, 2026.

Celeste M. Bermejo, President
Fountaindale Public Library District
Will & DuPage Counties, Illinois

ATTEST:

Robert Armstrong, Secretary
Fountaindale Public Library District
Will & DuPage Counties, Illinois

NOTICE OF PUBLIC HEARING

Notice is hereby given that a tentative budget and appropriation ordinance for the Fountaindale Public Library District, Will and DuPage Counties, Illinois, for the fiscal year beginning July 1, 2026 and ending June 30, 2027, is on file and conveniently available to public inspection at the Fountaindale Library, 300 West Briarcliff Road, Bolingbrook, Illinois; and with the Secretary of the District, and will so remain on file until final action thereon by the Board of Library Trustees.

Further notice is hereby given that a public hearing on said budget and appropriation ordinance will be held at 6:30 p.m., Thursday, September 17, 2026 at the Fountaindale Public Library, 300 West Briarcliff Road, Bolingbrook, Illinois, and that final action will be taken thereon by the Board of Library Trustees at a meeting to be held immediately after said hearing at the time and place aforesaid.

FOUNTAINDALE PUBLIC LIBRARY DISTRICT
WILL AND DU PAGE COUNTIES, ILLINOIS

Dated this 16th day of July, 2026.

Robert Armstrong, Secretary
Fountaindale Public Library District
Will & DuPage Counties, Illinois

June 2026 Monthly Board Report

Executive Director (Paul Mills)

Highlights

As you will see in our report this month, Summer Adventure is in full swing our staff is doing wonderful work serving our community. Meanwhile work and planning for work on our facilities and IT infrastructure continues so that we ensure our facility and resources continue to offer a high caliber of service for our patrons.

Deputy Director (Nancy Korczak)

Highlights

Our Summer Adventure program continues to do great. Patrons are engaged and have given great feedback about these year's prizes. As of the first week of July, our Summer Adventure enrollment is 1,888, which surpasses total enrollment for 2025. We still have 3 more weeks of Summer Adventure activities and we hope to get a few more patrons to sign up for the program.

This month we continued our partnership with some great local organizations in town. The Philippine Nurses Association partnered with the library to bring the National Kidney Foundation of Illinois to provide free kidney and diabetes testing for the community. We had 28 patrons attend the event and receive testing and educational materials from the Foundation.

Adult & Teen Services Report (Debra Dudek)

Department Summary

- The traveling exhibit "America: The History of US" arrived on time and is on display on the 3rd floor for America 250 from June 22-August 15
- Patrons began visiting the service desks for Summer Adventure prize pickup, sign-up services, and prize drawing pickup
- Recruitment process to fill the vacant programming librarian continued this month
- Computer Commons computer use remained consistent
- Study room usage began to recede due to summer break
- Staff created book displays featuring Immigrant Heritage Month, Pride Month, Disability Pride Month, Climate Fiction, and Summer Adventure Staff Picks

Adult Programming Highlights

- Summer Adventure decorations, book displays, prize books, and prize examples were distributed to the service desks
- Planning for December/January/February continued
- Juneteenth Take and Make book marks were distributed at the service desk and to the Outreach Book Mobile
- Top Programs - Senior Social: Lyrics and Legends (37), Hamilton Sing-Along (35), Curious Minds and Coffee: Secret Codes to Freedom on the Underground Railroad (27), Genealogy Club: Navigating the Empire State (25), Cooking with Chef Maddox: BBQ Basic Compound Salads (21), and Lawyers in the Library (20).

Teen Programming Highlights

- Incoming sixth grade students were welcomed to the library at the Vortex Step-Up Party
 - This provided them with an opportunity to be introduced to the new spaces and services they can use from sixth to twelfth grade

- Summer Adventure decorations were placed on display throughout the Vortex
 - Prize items, prize books, were made available to patrons
- Summer Adventure After Hours Nerf Challenge was held on June 26 and the Vortex team did a fantastic job converting Meeting Room A into a glow-in-the-dark course
- Randi booked the Fabulous Falcons of Illinois show specifically for our teen patrons. Participants enjoyed meeting and interacting with the animals.
- Summer Adventure themed programs such as Siege Science, Mythic Makers, and Foam Fantasy Wings were enthusiastically attended by our patrons
- Top Programs - Question of the Week (61), Teen Volunteering: Book Recommendations (61), Rainbow Hearts IMI (54), Patriotic Food & Pets (46), Fabulous Falcons (38), VVSD Multi-Needs Activity Session (34), Vortex Step-Up Party (22), Teen After Hours: Nerf Challenge (16)

Department Statistics

- Six students are currently enrolled in our program
- Two students are currently working through their 30 day probationary periods
- Three students continued their enrollment in Career One High School and have completed over 75% of their coursework
 - One student has completed 98% of their coursework and is on schedule to graduate early

Children's Services (Joyce Arellano)

Department Summary

- The Children's Services Department has been full of excitement and energy since the end of the school year. Our department saw a 20% increase in reference questions compared to last June. Lots of families chose to spend this month's rainy days or very hot days at the library with our team. Patrons were also excited to start Summer Adventure and attend the Ice Cream Social.
- We celebrated two staff anniversaries this month. Congratulations to Annalise P., Children's Services Specialist, for two years of service! Congratulations to Christina M., Children's Services Librarian, for four years of service!



Programming Highlights

- In celebration of Juneteenth, Melissa and Isabel planned a Juneteenth Cookie & Craft event featuring bracelet making, cookie decorating and specialty sodas.
- Jordan teamed up with the Teen Services team to present Vortex Step-Up for incoming sixth graders.
- Children's Services offered exciting programs for kids to enjoy during their summer break, including Art Journaling (Chris), Artsy Animals (Christina and Rosemary), Bug Hotel (Isabel),

Writing Cafe (Andi), STEM Dragon Tales (Annalise and Rachel), Intro to Alchemy: Lotions & Potions (Sarah), Pixie Hollow Games (Adrienne) and more!

- Storytimes have been extremely popular this summer. The Storytime Room reached maximum capacity on several days this month.
- Our reading programs are going strong and are a big success. Children's Services is currently offering three reading programs: Summer Adventure, Reading Dragons & Friends and 1000 Books Before Kindergarten. Patrons are very happy to have so many options this summer!



Department Statistics

- 1,803 patrons attended CSD's 78 active (synchronous) programs.
- 334 patrons participated in 5 passive (asynchronous) programs.
- 358 babies, toddlers and preschoolers are participating in 1000 Books Before Kindergarten. 15 new children signed up this month.
- 604 children are participating in Reading Dragons & Friends. 14 new children signed up this month.
- 1,608 reference questions were answered.
- 1,209 directional questions were answered.
- 14 one-on-one instruction sessions were completed.

Circulation Services (Jacob Luce)

Department Summary

- Fountaindale hosted the PIRC meeting, where we chose new chairs for the year. The Fountaindale Circulation Services Manager was elected Chair for the year.
- The Assistant Manager worked with the Collection Services Assistant Manager to order more bike locks for our patrons to check out.
- The Aides continue to do a great job cleaning the shelves since this task was incorporated into their workflow; shelf cleaning has continued throughout June. The Aides continued cleaning the shelves on the 2nd floor. They have finished cleaning the YA Nonfiction, Anime, Young Adult/Adult Video Games and the Vinyl Record shelves. The Aides continue to clean the Music CDs shelves.
- 218 license plate stickers were renewed in the month of June. This is the highest number of renewals in a month since the library began offering this service.
- The replacement of the Children's shelving end cap panels was completed. The Associate Manager coordinated with the Facilities Maintenance Manager and the Collection Services Manager to have Aides re-shelve the Children's materials in the shelving area where they were originally pulled for the different phases of the shelving end cap panels.
- Circulation Aide Mary retired in June. Circulation staff are very happy for her and will miss her. Circulation staff wish her the best of luck on her future endeavors.
- The Associate Manager started the process to fill the open Aide position.
- A Lyngsoe technician came out and replaced the AMH receipt printer for LM2; along with the PC and BIOS/CMOS battery for LM2.

Department Statistics

- 217 new library cards were issued in person, 27 of those being reciprocal borrower cards, 70 patrons signed up for library cards online.
- 218 license plate stickers were renewed, a 44% increase from June 2025.
- 374 patrons utilized our Drive-Thru.

- 1,773 items were checked out through Drive-Thru.
- 892 items were checked out through the On-site Lockers.
- 181 items were checked out through the BRAC Lockers.

Collection Services (Christina Theobald)

Department Summary

- Christina, Brett, Lily, Kelly, Katie and Mary participated in a display planning meeting, where we planned out a majority of collection displays for the rest of the calendar year. Several displays will be collaborative and feature mixed media across all audiences, including the America 250 celebration, the Dolly Parton display, Healthy Lifestyles and the upcoming Fall and Winter holidays.
- Liz, Chris and Isabel attended a PinTech Committee meeting at the Joliet Public Library. This was Liz's last meeting serving as Secretary for the year. Officer elections were held and Chris is nominated to serve as Vice Chair for the upcoming fiscal year! Chris' duties include backup coverage for the Chair and updating the online PinTech Procedures Guide. The committee welcomed guest speaker Dr. Pamela Thomas from Illinois Heartland to share the free services that the Cataloging Maintenance Center (CMC) offers to Illinois Libraries. Additionally, the group discussed updates to subject headings, new Polaris 8.1 features and continued their work on custom TOMs (type of material).
- Chris successfully led a Catalogers division meeting, where he provided updates from June's PinTech meeting, as well as a rundown of all of the cataloging projects that have been completed in the last quarter.
- Bini successfully led an Acquisitions division meeting, where they discussed Switch 2 processing changes and WhaZoodles for the Outreach collection, as well as reviewed department Zendesk procedures.
- Our Illinois State Library representative visited the library and met with Paul, Nancy and Christina. We discussed the utilization of the Per Capita Grant, which we use to purchase eBooks and eAudiobooks for the digital collection. Nancy also provided insightful feedback on the annual IPLAR report.

- Liz worked with Circulation to research and acquire 10 new bike locks for checkout, which are popular during the warmer summer months.
- Lily wrote two blog posts that were published this month: *More Bang For Your Borrow: Getting the Most Out of Hoopla* and *Introducing Lote4Kids: Storytime in Your Language*. Christine J. published a new issue of her Christian Fiction newsletter; this month's theme was *Start a Suspenseful Series*.
- June was a month rich with trainings. Kelly received training on book displays, reporting and Adult Kindle Fire purchases. Kelly also completed her first initial weeding project of Adult Fiction, Adult Nonfiction, Outreach and Lucky Day collections. Lily and Brett crossed-trained each other on Adult and YA Graphic Novels and the Music collection. Lily was also trained on the responsibilities and ordering procedures in anticipation of her upcoming role as PinDigital Chair! Liz began training on interlibrary loan procedures with Christine J.

Department Statistics

- 3,267 new items were added to the collection.
- 3,365 old and worn items were withdrawn from circulation.
- 228 incoming interlibrary loans were processed for our patrons.
- 195 outgoing interlibrary loans were shared with other libraries.
- 335 items were repaired, 322 invoices were paid and 255 boxes were opened.
- 7.2% of collection is considered "dead", defined as items not circulated in 2 years. We are under the standard recommendation of less than 10% dead.
- 5.7% of collection is considered "grubby", defined as having circulated 75 times or more. We are under the standard recommendation of less than 10% grubby.

Collection Highlights

- 8% increase in digital circulation compared to last year.
- Digital circulation was 22% of the library's total circulation.
- Easy Readers experienced the highest positive circulation growth, with 986 more circs and a 44% increase compared to last year.
- Following in circulation growth was Studio 300 equipment, YA Video Games, YA Graphic Novels, Picture Books and YA Fiction.
- Juvenile Graphic Novels, Adult Video Games and Adult World Languages also experienced positive circulation growth.
- The most popular collection in June was Picture Books, with over 9,000 circs.
- Children's and Teen backpacks saw an upward trend, garnering 312 circs.
- 2,301 circs were yielded from a total of 28 displays. The most popular included the Lobby's *Once Upon a Read* display, *1,000 Books Before Kindergarten* and CSD's *Mermazing Merfolk* displays.
- The most popular adult fiction books were *The Divorce* by Freida McFadden, *Ironwood* by Michael Connelly and *26 Beauties* by James Patterson.
- The most popular adult nonfiction books were *The Anxious Generation* by Jonathan Haidt, *I'm Glad My Mom Died* by Jennette McCurdy and *Dogs, boys, and other things I've cried about* by Isabel Klee.
- The most popular Juvenile books were *Dog Man: Mothering Heights* and *Cat Kid Comic Club: On Purpose* by Dav Pilkey. The most popular picture books were *Pigs make me sneeze!* and *The Pigeon has to go to school!* By Mo Willems.
- The most popular teen books were *Sunrise on the Reaping* by Suzanne Collins and *Always and Forever, Lara Jean* by Jenny Han.
- The most popular movies were *Avatar: Fire and Ash*, *Send Help*, *Hoppers* and *The Super Mario Galaxy Movie*.

Circulation by Branch

Branch	Jun 2025	Jun 2026	Change	% Changed
Building	49261	47947	-1314	-2.67%
Outreach	3475	2953	-522	-15.02%
Studio	1447	1971	524	36.21%
Digital	13692	14812	1120	8.18%
Totals	67875	67683	-192	-0.28%

Digital Collection Usage

Digital Platform	Jun 2025	Jun 2026	Change	% Changed
Freegal Music	703	1069	366	52.06%
Hoopla	3566	4265	699	19.60%
Kanopy	450	359	-91	-20.22%
Libby	8508	8734	226	2.66%
Palace Project	257	90	-167	-64.98%
PressReader	208	295	87	41.83%
Totals	13692	14812	1120	8.18%

Displays





Communications (Melissa Bradley)

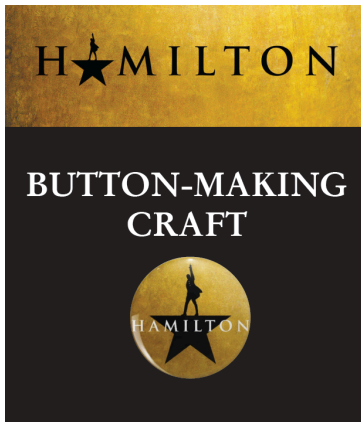
Department Highlights

- Our Google Ads had 20,732 impressions and 2,091 clicks.
 - Campaigns with the most impressions:
 - Kanopy: 8,066 impressions; 725 clicks
 - Website: 4,272 impressions; 301 clicks
 - Digital Media: 2,183 impressions; 241 clicks
- We auto-renewed 472 library cards with Patron Point.
- We scheduled, wrote/edited and published nine blog posts.
- Melissa and Steven worked the Ice Cream Social, providing photo ops as the King and Queen of Fountaindale.



- Melissa and Sabrina attended digital sign training with Daktronics.
- Steven continued working with IT and Communico to implement the Stripe integration for the forthcoming self-checks.
- The Communications team met with Children's Services, Teen Services and Outreach to plan for the upcoming Kid & Teen Librarian initiative.

- Melissa and Sabrina met with Outreach to discuss changes to Read-a-Palooza for the fall.
- Sabrina created several signs for the Hamilton Sing-Along and TV slides for Outreach's Amazing Adventures at Annerino and Community Block Parties. She also created marketing pieces for America 250, Family Knight Out and 10 Years of Stories & History and began working on the fall issue of *The Fountain*.



Media

- [Shaw Local](#) mentioned us in their America 250 events coverage.
- [Representative Natalie Manley](#) published a write-up about serving ice cream at the Ice Cream Social.
- [Shaw Local](#) mentioned us as a recipient of the state's Public Library Per Capita and Equalization Aid Grants.

Social Media Metrics

Facebook

- 51 new followers
- 114,339 content views
- 2,815 page visits
- 624 engagements (likes, comments, clicks, saves & shares)

Instagram

- 24 new followers
- 7,518 content views
- 4,507 reel views
- 323 post engagements (likes, comments, saves & shares)

TikTok

- 33 new followers
- 5,057 content views
- 101 page visits
- 502 post engagements (likes, comments, favorites & shares)

YouTube

- 5 videos & 8 shorts published
- 11 new subscribers (2,178 total)
- 5,999 content views
- 225.7 hours of watch time
- 43,202 impressions (video thumbnails shown to viewers)

Email Marketing Metrics

MailChimp Blogs:

- 2,955 subscribers
- Average open rate: 20.84% (industry average is 29.5%)
- Average click rate: 1.18% (industry average is 2%)

Patron Point:

- Average open rate: 63.07% (industry average is 29.5%)
- Average click rate: 14.52% (industry average is 2%)

Facilities Operations (Tasos Priovolos)

Department Summary

- Contractors were working on the final punch-list items for the Monument Sign project. There was a delay due to the extreme heat. We expect to have this project completed soon.
- Punchlist items and some minor corrections to the shelving in the Children's Department were completed this past month. We are waiting for some end-panel changes to be completed and installed.
- The landscaping and shrubs from the Parking Lot Project were repaired and we are working on final documentation and review in order to close out this project.
- Continued working with the architects and general contractors to review the lights and controls that will be used for the 2026 Lighting project which is scheduled to begin later this year.
- Set up the Becoming the US exhibit on the 3rd Floor.
- We had our network fiber system tested and repaired between the server room and telecom closets. This testing and repairs were completed when computer peripherals were showing errors on connections.

Zendesk

In June, 64 new maintenance tickets were created, and 62 new or existing tickets were completed.

Finance (Jennie Nguyen)

Highlights

Audit Planning Meeting:

- The Executive Director and I had a meeting with Jaime Wikey of Lauterbach & Amen Firm on June 18, 2026. In the meeting, we discussed the current GASB reporting requirements along with any new projects, contracts and other items that may have an impact on the audit for fiscal year 2026. The audit fieldwork is set to begin the last week of August.

Fiscal Year End Closing Preparations:

- The Finance team has started our preparations to allocate purchase and service expenditures to the fiscal year 2026 as requested by each District Managers. The fiscal year is not only noted in the individual record's note section and with the post date of 06/30/2026 but a digital label is saved on the record. This ensures that the expenditures are being paid out of the fiscal year to which it was requested.

Working Budget FY2027:

- The Working budget for the upcoming fiscal year was approved by the board trustees on June 18, 2026.

Human Resources (Elena Flores)

Staffing

New Hires

- Studio Services Specialist - Marcus Yarbrough - 6/8
- Adult and Teen Services Programming Specialist - Sarah Bouhuys - 6/23
- Adult and Teen Services Specialist - Eduardo Torres - 6/23

Open Positions

- Adult Services Programming Librarian - Accepting Applications
- Facilities Custodian - Accepting Applications

Departures

- Jason Peters - Adult and Teen Services Specialist - 6/14
- Mary Sprengnether - Circulation Services Aide - 6/25

Special Projects

- Led the evaluation of multiple HRIS vendors, coordinated product demonstrations, and successfully selected UKG as Fountaindale's new HRIS partner, replacing Paylocity. The new platform will better support the District's evolving needs through increased digitization, optimization of paper-based HR workflows and processes, and improved document management and filing systems.
- Completed the annual benefits renewal and open enrollment process, partnering with new benefit providers to ensure a seamless transition. Coordinated onsite employee education sessions with our benefits broker and managed the backend implementation and enrollment transition within Employee Navigator.

Information Technology (John Matysek)

Highlights

- During the month of June, 93 new help desk tickets were created by FPLD staff, and 97 new or existing tickets were solved by IT staff.
- Along with Communications staff, attended a training session by vendor Daktronics on the new external monument sign.
- Met with vendor TDI Vertical to discuss required VMware licensing for the upcoming project to upgrade VMware on the library's data and VOiP servers.
- Met with vendor TDI vertical to discuss Microsoft Server licensing issues delaying the upcoming project to upgrade the library's servers to Windows Server 2025.
- Along with Jose Robles, Ben Jansen, and Aidan Bennett, worked with vendor Today's Business Solutions to add a credit card payment terminal to the 2nd floor public copier.
- Met with vendor TDI Vertical to discuss issues with the VMware upgrade project.
- Worked with Tasos Provolos and vendor Pace Systems on troubleshooting issues with the library's fiber optic wiring in the building.
- Met with vendor TDI Vertical to discuss issues with the Windows Server 2025 upgrade project.
- Met with vendor TDI Vertical multiple times for status updates on the VMware and Windows Server 2025 upgrade projects.
- Along with Jose Robles, Ben Jansen, and Aidan Bennett, worked with vendor HP on installing and configuring a replacement poster printer for the Communications department.
- Met with vendor TDI Vertical to troubleshoot and resolve SMTP relay issues affecting library VOiP systems resulting from the Windows Server 2025 upgrade project.
- Worked with vendor Mobile Beacon on a plan to consolidate and co-term annual data renewal billing of the many 4G mobile Internet hotspots available for patron checkout.

Outreach Services (Tana Petrov)

Department Summary

- The Outreach team participated in the following library and community events: Ice Cream Social (490 attendees between the Bookmobile and the outreach table), Cavalcade of Planes (1,902 attendees), Piyesta Pinoy (605 attendees), two of the Park District's Wednesday Summer Concerts (71 attendees), the Park District's Glowing Into Summer event (290 attendees), Juneteenth (267 attendees), and the Village Picnic (959 attendees). Throughout these events, our team registered participants for the Summer Adventure Program, issued library cards, checked out materials, and promoted library programs and services.
- Our annual Amazing Adventures at Annerino and Community Block Parties continue to be well attended this Summer, with children and families enjoying the Park District's train and slide, as well as our outdoor games and activities. This month's outreach events at Annerino included *Once Upon A Read with Rapunzel* (120 attendees), *Kids Karaoke* (95 attendees), *Butterfly Magic* (69 attendees), and *Magic of Holi* (74 attendees). The Community Block Parties were attended by 835 patrons.



- Our team weeded Adult Fiction and Vox books collections this month.
- We worked on planning for the Read-A-Palooza Reading Program with our Communications team and the 10 Years of Stories event in collaboration with the Bolingbrook Historic Preservation Commission.
- Various Outreach staff worked on the vehicles calendar, Communico events, *The Fountain*, and blog posts for the summer and fall.
- Throughout the month, we went to YMCA Oak View with the Bookmobile and brought the following activities for the kids to enjoy: Ladybug Magnet craft, Scrabble coaster craft, and a Fantasy scavenger hunt.
- We resumed our summer booktalks and Bookmobile visits to Tibbott Elementary School every Tuesday, called Tinker Tuesdays.
- Our book bundles on the Bookmobile have been extremely popular with the following themes being checked out consistently: K-Pop, FIFA World Cup, Dragon Tales and Unicorns.
- Bookmobile maintenance: annual AC inspection and new fire extinguisher holders installed by our Building Operations team for better security of the units.

Programming Highlights

- 06/15-19: Our Story Stroll at Bulldog Park featured the book *All at Once Upon a Time* by Mara Rockliff. 68 patrons enjoyed the path.

Department Statistics

- 716 items retrieved from the off-site book drops
- 399 listeners attended storytimes
- 14 home-delivery patrons were served
- 14 volunteer hours completed



Studio 300 (Jacinto Gonzalez)

Department Summary

In June we focused on staff development, onboarding, equipment maintenance, and summer programming. Studio 300 welcomed Marcus Yarbrough as the department's new Studio Services Specialist. Staff dedicated significant time to training and mentoring Marcus while continuing to provide patrons with hands-on support across the Studio's creative technologies.

There were equipment cards for cameras, lenses, and audio, in order to make checkout check in process easier. Staff also continued training on the PRS100 embroidery machine and the new Xtool laser cutter to expand the Studio's ability to assist patrons.

Programs remained well attended, with programs in photography, writing, audio production, sewing, and film discussions. Several programs led directly to increased use of Studio resources, demonstrating continued interest in hands-on creative learning.

Key department highlights and trends:

- Welcomed Marcus Yarbrough
- Continued staff training on the PRS100 embroidery machine and Xtool laser cutter
- Conducted preventative maintenance on the 3D printer, including cleaning, lubrication, and calibration
- Performed embroidery machine maintenance and one-on-one patron instruction
- Coordinated repairs for the Studio keyboard and sewing machine
- Hosted Studio orientation for new hires
- Staff provided numerous one-on-one patron consultations covering audio production, heat press use, embroidery, Photoshop, Silhouette software, podcasting, video production, and photography equipment
- Jacinto attended the ALA Annual Conference for professional development and to explore new ideas and trends in library services.

Programming Highlights

Machine Darning

Ruth led a hands-on Machine Darning class that was an introduction to creative mending techniques using the Studio's sewing machines. Participants learned how to change sewing feet and use specialized sewing functions. Several attendees expressed interest in scheduling one-on-one appointments for additional instruction, and one patron immediately checked out a sewing machine after class to continue working on their project.

Film Club

Adriana hosted Film Club featuring *How to Train Your Dragon*. Ten patrons attended and participated in a discussion comparing the original animated film with the new live-action adaptation.

Audio Setup for Beginners

Jack hosted Audio Setup for Beginners, introducing patrons to basic audio equipment and recording workflows. Five patrons attended the beginner-friendly session.

Writing

Connor hosted Introduction to Screenwriting, where participants explored screenplay fundamentals through an interactive discussion. Writers Group continued to attract consistent participation as members prepared submissions for the group's next anthology.

Department Statistics

- **187** patrons used the audio booths
- **153** used the general conference rooms
- **25** used podcast studios
- **79** used video suites
- **341** Computer sessions

Fountaindale Public Library June 2026 Statistics

Membership

- Active cardholders: 38,130
- New cardholders: 210
- Total visits: 27,547

Circulation

Building	Outreach	Lockers	Digital	Total
49,026 (72.4%)	2,772 (4.1%)	1,073 (1.6%)	14,812 (21.9%)	67,683

Interlibrary Loan

- Items received for patrons: 228
- Items sent to other libraries: 195

Collection

- Total physical items owned: 206,467
- New physical items added: 3,267

Programming

Programs Offered

Children	Teens	Adults	Cross- Departmental	Online	Total
119	45	55	1	5	225

Programming Attendance

Children	Teens	Adults	Cross- Departmental	Online	Total
5,594	488	712	2,000	2,178	10,972

Reference

Directional Questions	Reference Questions	One-on-One Sessions
3,286	3,947	206

Spaces

Meeting Room Usage	Study Room Usage	Studio Room Usage
77	478	278

Technology

Wireless sessions	Computer usage	Website visits
18,360	3,252	34,593

Social Media

Facebook Likes	Instagram Followers	TikTok Followers
6,535	2,256	1,774

Comparisons

Comparison	This Year	Last Year	% Change
Circulation	67,683	67,875	-0.28%
Visitors	27,547	27,812	-0.95%
Cardholders	38,130	38,125	0.01%
Room Bookings	833	808	3.09%
Reference Questions	3,947	4,353	-9.33%
Computer Usage	3,252	3,119	4.26%
Wi-Fi	18,360	16,966	8.22%
Programs	10,972	22,135	-50.43%

Fountaindale Public Library FY 2025-2026 Statistics

Membership

- Active cardholders: 38,130
- New cardholders: 3,234
- Total visits: 322,963

Circulation

Building	Outreach	Lockers	Digital	Total
529,267 (68.3%)	57,134 (7.4%)	12,664 (1.6%)	175,640 (22.7%)	774,705

Interlibrary Loan

- Items received for patrons: 2,856
- Items sent to other libraries: 2,527

Collection

- Total physical items owned: 206, 034
- New physical items added: 36,034

Programming

Programs Offered

Children	Teens	Adults	Cross- Departmental	Online	Total
2,402	441	583	27	41	3,494

Programming Attendance

Children	Teens	Adults	Cross- Departmental	Online	Total
66,788	10,619	6,623	5,570	108,865	198,465

Reference

Directional Questions	Reference Questions	One-on-One Sessions
32,022	40,969	3,954

Spaces

Meeting Room Usage	Study Room Usage	Studio Room Usage
863	5,958	3,699

Technology

Wireless sessions	Computer usage	Website visits
233,505	41,661	233,505

Social Media

Facebook Likes	Instagram Followers	TikTok Followers
6,535	2,256	1,774

Comparisons

Comparison	This Year	Last Year	% Change
Circulation	774,705	783,175	-1.08%
Visitors	322,963	313,601	2.99%
Cardholders	38,130	38,125	0.01%
Room Bookings	10520	9,979	5.42%
Reference Questions	40,967	44,146	-7.20%
Computer Usage	41,661	34,075	22.26%
Wi-Fi	233,505	213,892	9.17%
Programs	197,835	219,936	-10.05%