

## **Fountaindale Public Library District**

### **2024 Multi-Function Duplicating Devices and Services Request for Proposal Q&A**

**Q1: Are you looking for a quote on PaperCut? Or do you just need the proposed devices to be compatible with Papercut?**

A1: The latter. As stated in the RFP "All devices must be compatible with and supported by PaperCut Print Management Software".

**Q2: Fax capability without a phone line- do you currently have an e-Fax solution in place, or are you looking for a quote on one? If so, how many fax lines do you have and approximately how many pages are sent and received each month?**

A2: The latter. As stated in the RFP there are four devices with this specification. If pricing is based on volume, please list the cost breakdown by number of pages sent.

**Q3: Does page 24, Article VI need to be completed and signed before the bid is awarded?**

A3: It does not need to be completed ahead of time.

**Q4: What is the breakdown of the volumes per device you want included in the contract? I know it says 32,000 b/w pages and 3,700 color pages total. However, there are different rates for the desktop units vs the standalone copiers.**

A4: If there are different rates for desktop vs floor models, please list the cost per page for each type.