



Strategic Plan Report

→ September 2023–September 2024

Consider ways to redesign and repurpose spaces that are underutilized or not functional.

- We began construction on our 3rd floor to redesign our Quiet Reading Room and move our Local History collection to a new space.

Explore ways to update meeting spaces to accommodate multiple needs and group sizes.

- To help accommodate growing demands for meeting space, we began construction on our 3rd floor to convert our Local History Room into an additional meeting room.

Continue to develop opportunities to showcase and cross promote library collections and resources.

- Partnered with White Oak Library District to grant Valley View School District access to our Libby collection through Sora, the award-winning reading app for K–12 students to discover age-appropriate eBooks, audiobooks and other digital resources.
- Hosted our first Homeschool Expo in conjunction with the Bolingbrook Historical Museum, Camp Fire, Hidden Oaks Nature Center and Joliet Junior College to showcase resources and services that support local homeschool families.

Expand collections with high growth potential and adjust other collection areas as needed to respond to community needs.

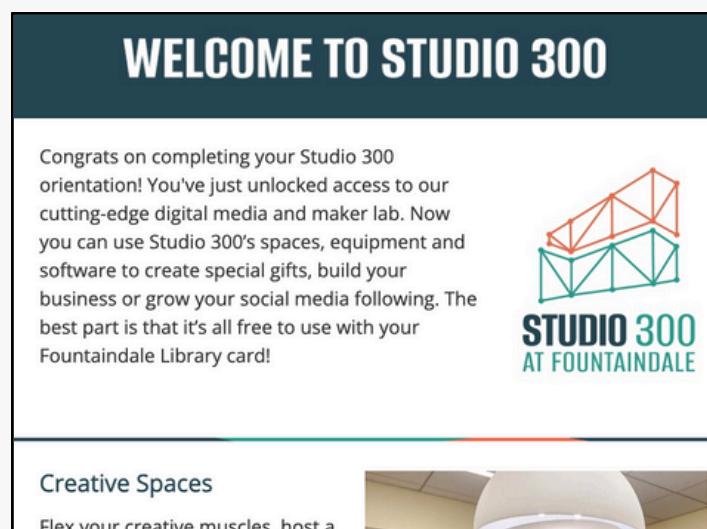


- Developed Babysitting Training Kits aimed to help new babysitters care for different age groups: baby, toddler, PreK–2nd grade and 3rd–5th grade. Each kit includes books, games, toys, activities and resources.

- Launched Fiero Code, a new eResource that teaches coding and computer programming skills through a series of quick tutorials and gamified projects.
- Added American Sign Languages (ASL) curriculum to our Mango Languages eResource.

Investigate additional tools that use direct marketing to connect patrons to resources based on their interests.

- Developed new, branded email notices to inform patrons when their materials are due, holds are ready for pickup and more.
- Expanded our welcome email series to help new cardholders learn about the materials, services and resources available to them.
- Created a Studio 300 welcome email for patrons who complete Studio 300 orientation. This helps give new Studio users an overview of what they can do in Studio 300.



Continue to create programs that encourage learning, connecting and creating.

- Celebrated Hispanic Heritage Month with 27 diverse programs for all ages, including live performers, arts and crafts, book discussions, storytimes and more. The celebration brought in 454 attendees.
- Held our first LEGO Day to celebrate the world's most beloved bricks. 352 LEGO enthusiasts of all ages enjoyed hands-on building challenges, games, storytime and prizes.

Identify and remove barriers to access and explore additional services to increase community engagement.



- Thanks to the generous American Rescue Plan Act grant from Will County and a great partnership with the Bolingbrook Park District, we installed two new Holds Pickup Lockers outside our main entrance and at the Bolingbrook Recreation and Aquatic Complex (BRAC).

The Holds Pickup Lockers are contactless and can be accessed outside of library hours so patrons can pick up their holds when and where it best fits their schedule!

- Enhanced our collection for learners with dyslexia by adding more books with dyslexia-friendly fonts.
- Created an accessibility page on our website listing all of our resources and services in one location.
- Added a weekly Sensory Storytimes for kids with autism, neurodivergence or any sensory issues.

Connect staff with training and knowledge to effectively connect people with resources.

- Held two staff In-service Days where staff received professional development training.
- In FY24, Fountaindale staff completed 1,156 hours of training independently, including conferences, webinars and off-site trainings.

Explore additional ways to connect the community to services and resources outside of the library.

- Held Donuts and Downloads on the Bookmobile to demonstrate our eResources and digital collection to patrons outside of the library.
- Created a monthly Crafternoon event at Greenleaf Apartments that is open to the public.
- Host a new monthly LEGO Club at the Bolingbrook Historical Museum for children and families.

