



Strategic Plan Report

September 2024–September 2025

Consider ways to redesign and repurpose spaces that are underutilized or not functional.

- Completed construction on our 3rd floor, which included thoughtfully refreshing the design and furniture in our Quiet Reading Room and reorganizing our Local History and Genealogy collections into a new Local History Room.



Explore ways to update meeting spaces to accommodate multiple needs and group sizes.

- Unveiled Meeting Room D, a new, modern space that can accommodate up to 12 people, and features a large conference table with built-in charging ports and a high-quality screen.



Continue to develop opportunities to showcase and cross promote library collections and resources.

- Launched Hold, Please!, our convenient auto-hold subscription service that places holds on the latest releases from 80 popular authors.

Expand collections with high growth potential and adjust other collection areas as needed to respond to community needs.

- Debuted more than 40 new eResources thanks to the Secretary of State and the Illinois State Library's EBSCO State Database Package.
- Launched the Chicago Community Collection, which offers full digital access to local, regional and national news sources.
- Studio 300 unveiled four new sewing machines: the Brother XM2701, Brother SE400, Singer 6800C and Singer 9600.
- Added popular new items to our collection, including WhaZoodle Speaker Sidekicks for kids ages 3–12 and over 40 new Nintendo Switch 2 games to coincide with the system's release.

Update collections to increase accessibility, navigation and browsing.

- Created a new Holiday Picture Book collection featuring 3,000 picture books organized into 21 inclusive holidays and seasons.
- During Black History Month, we launched the Black Voices collection, highlighting the depth and richness of Black storytelling by Black authors.
- Cultivated a new Adult Test Prep collection for learners and professionals preparing for exams, such as the GED, GRE, GMAT, LSAT and MCAT.
- Debuted our new Horror adult fiction collection featuring more than 600 titles.



Investigate additional tools that use direct marketing to connect patrons to resources based on their interests.

- Launched a new mobile app that makes it easier than ever to stay connected.

Continue to create programs that encourage learning, connecting and creating.

- More than 197,000 adults, teens and children attended over 3,700 programs.



In the fall of 2024, we launched Reading Dragons & Friends, a brand-new reading program for children in grades K–5. Kids earn unique, high-quality trading cards featuring mythical creatures for every 30 minutes they read. New cards are released three times a year, and readers can earn exclusive cards by attending special events.

This new initiative has been a soaring success! More than 350 children signed up in the first seven months!

Identify and remove barriers to access and explore additional services to increase community engagement.

- Became an Election Day voting site, so Will County residents can vote at the library early or on Election Day.
- Expanded Student Success library cards to Bolingbrook residents who attend Woodridge School District 68.
- Made significant updates to our website to ensure accessibility for all visitors.

Connect staff with training and knowledge to effectively connect people with resources.

- Held two staff In-service Days where staff received professional development training.
- In FY25, Fountaintdale staff completed 1,141 hours of continuing education.

Explore additional ways to connect the community to services and resources outside of the library.



As part of our commitment to being a community resource for everyone, we launched Read While You Wait, a collection of books in everyday waiting areas such as clinics and laundromats that do not require a library card or checkouts to read.

Our goal is to offer enriching, accessible reading experiences that extend beyond our library walls.